

MIDROX INSURANCE COMPANY

Agent's Bulletin

December 1, 2010



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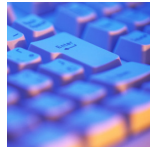
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**MIDROX
INSURANCE COMPANY**

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in the works:



We are pleased to tell you that our website at long last is being re-vamped with an anticipated launch date in January 2011. The website will sport a new design and all general data will be updated, but most significantly there will now be a log-in protected agents only area. There you will find access to our manuals, applications and Midrox-specific forms along with a link to the URB Website Forms Page. With the click of the mouse you will now be able to review any URB form found on policies issued by Midrox for your clients. From the new agents only page you will also be able to access Midrox's quoting system. Initially not all lines of business will be available, but as our software company makes them available to us they will be added to our website. We anticipate this new feature will save you time and allow you to better serve your client's needs.

Please take a moment to review the "Find an Agent" tab on our current website (midrox.com). Your information as listed there will be used in the general access area of the new website. Is all the information correct? Is your website link correct? Is anything missing? Please e-mail heidi@midrox.com with any corrections or additions.

We're really excited about this new website and hope that it will serve as a useful tool for all our agents.

credit card payments:

We have for some time been taking check-by-phone payments from our insureds. Please let your clients know that we now also have the ability to take credit card payments by phone. We anticipate adding a credit card payment feature to the website at some point in the future.

best wishes:

At the end of this year both Linda Kessler and Toni Osborn will be retiring. Linda has been at the reception desk answering your phone calls for the last 11 years and Toni has been answering your varied questions, processing your endorsements and bills for 30 years. That is not a typo... 30 years! Please join us in wishing good health and much happiness to them both as they embark on this new journey.

office closings:

Midrox will be closing at 3:30 pm this Friday, December 3rd and will be closed Friday, December 24th and Friday, December 31st.

*Our best wishes to all for a happy
and healthy holiday season.*

